# **Ethics Resource Center**

## City of San Diego

Ethics Culture Survey Report: Charts Featuring Survey Findings

November 20, 2006





### City of San Diego

# **Ethics Culture Survey Report: Charts Featuring Survey Findings**

#### **Ethics Resource Center**

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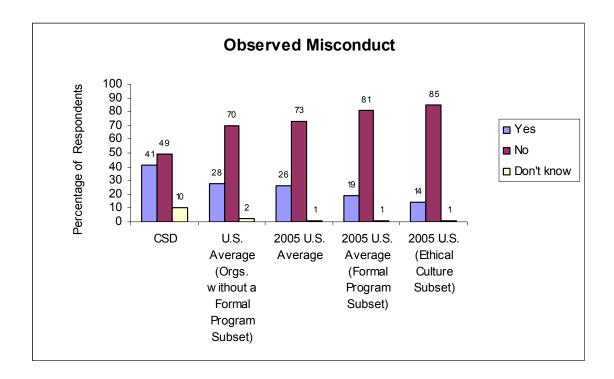
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#### **Observed Misconduct**

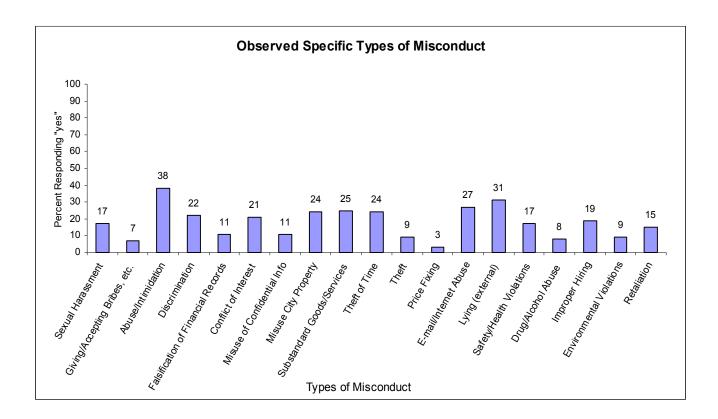
"During the past 12 months did you personally observe conduct you thought violated the City of San Diego's ethical policies and procedures, department policy, or the law?" (p. 22)





#### **Observed Specific Types of Misconduct**

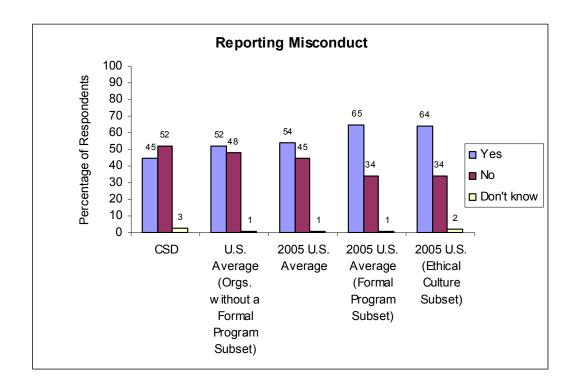
"The following questions ask about several kinds of behavior. For each one, please tell us whether you have personally observed this behavior among the City of San Diego employees in the last 12 months." (pp. 23-27)





#### **Reporting Misconduct**

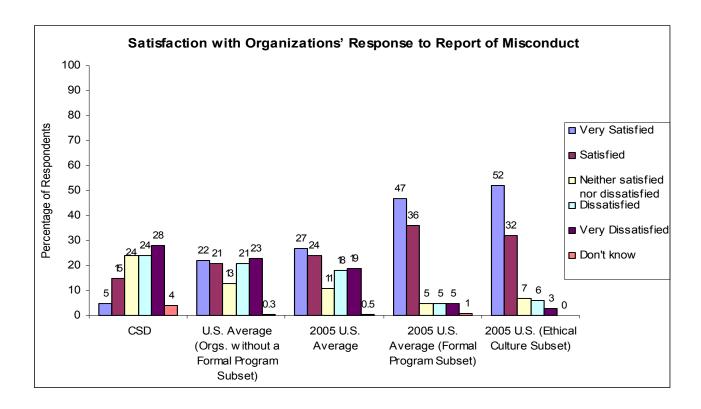
"Did you report your observation of misconduct to management or to another appropriate person?" (p. 28)





#### Satisfaction with Organizations' Response to Report of Misconduct

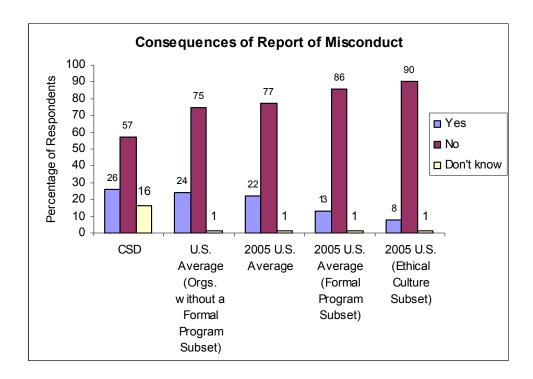
"Overall, how satisfied were you with the City of San Diego's response to your report of the behavior?" (p. 33)





#### **Consequences of Report of Misconduct**

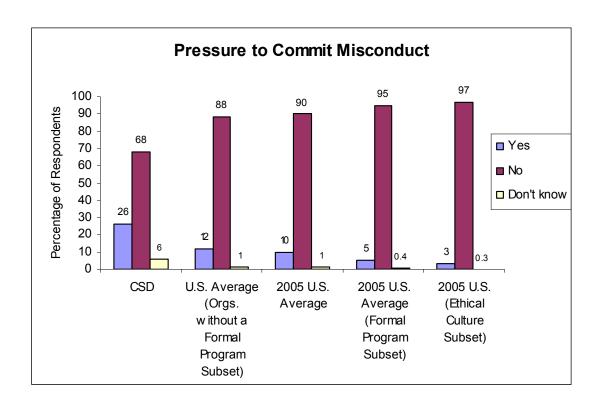
"Did you experience retaliation as a result of your report of misconduct?" (p. 33)





#### **Pressure to Commit Misconduct**

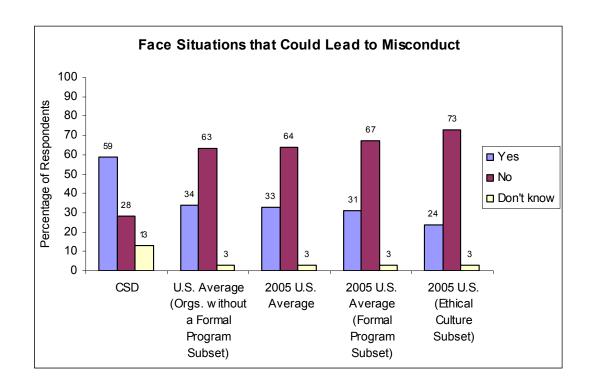
"Do you ever feel pressured by others to compromise the City of San Diego's ethical policies and procedures, department policy or the law?" (p. 35)





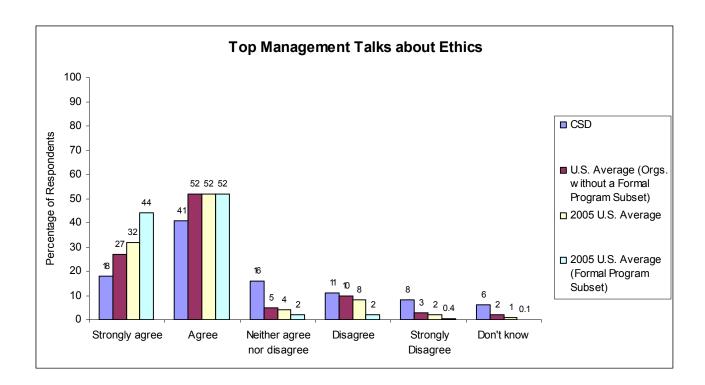
#### Risk

"Do you face situations in the work you do that could lead to violations of the city of San Diego's ethical policies and procedures, department policy or the law?" (p. 37)



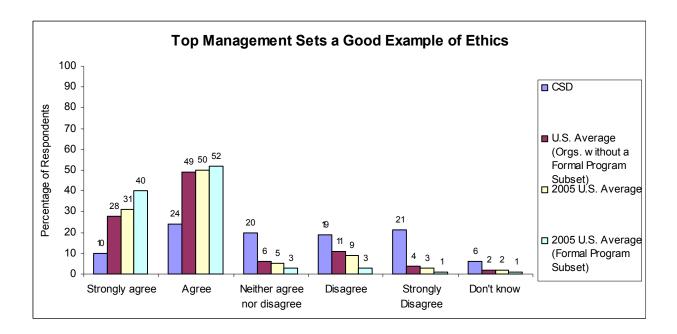


"<u>Top management</u> talks about the importance of workplace ethics and doing the right thing in the work we do." (p. 42)



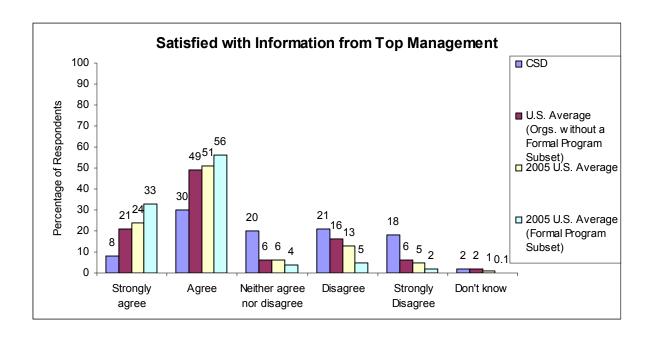


"Overall, top management sets a good example of ethical business conduct." (p. 42)



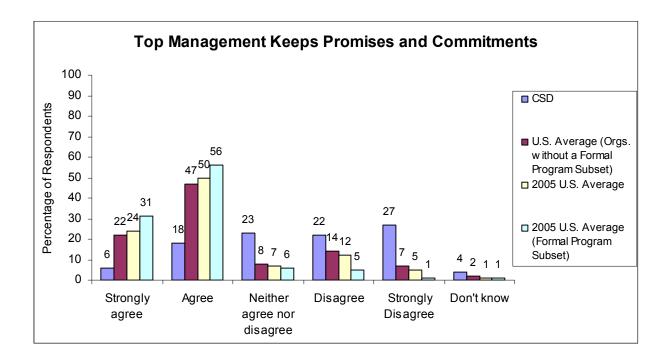


"I am satisfied with the information I get from <u>top management</u> about what's going on in the City of San Diego." (p. 42)





"I trust that top management will keep their promises and commitments." (p. 43)



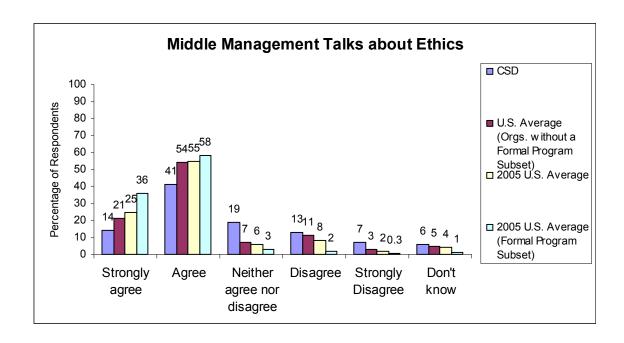


"Top management emphasizes ethical behavior even when working under pressure." (p. 43)



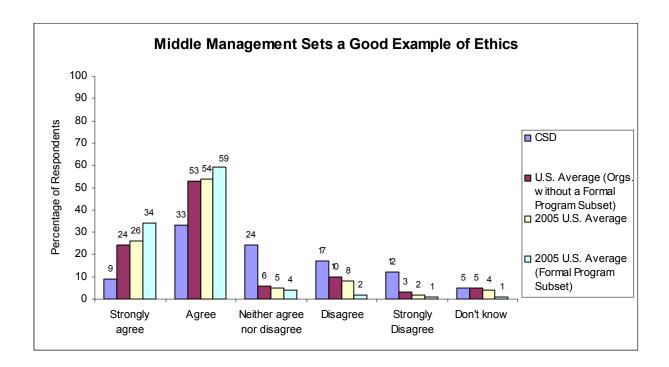


"Middle management talks about the importance of workplace ethics and doing the right thing in the work we do." (p. 44)



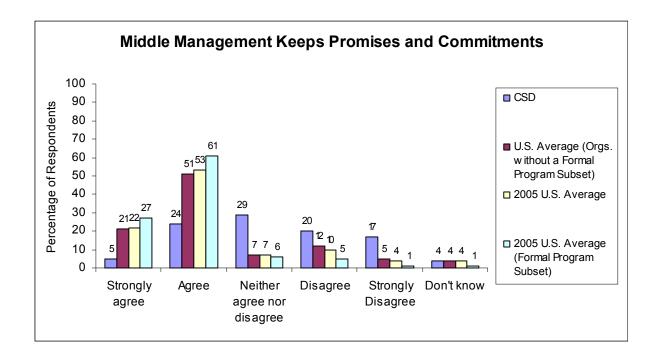


"Overall, middle management sets a good example of ethical business conduct." (p. 44)



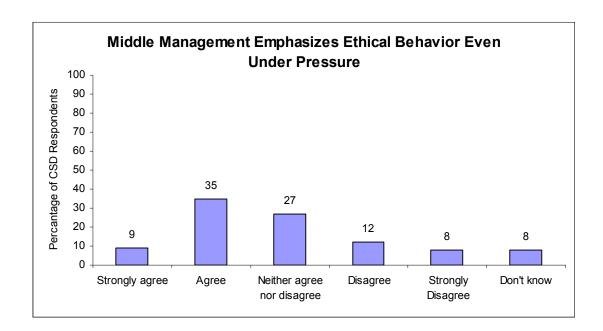


"I trust that middle management will keep their promises and commitments." (p. 44)





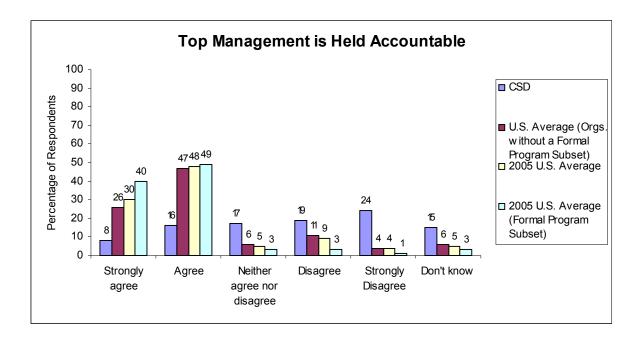
"Middle management emphasizes ethical behavior even when working under pressure." (p. 45)



#### City of San Diego: Ethics Culture Survey Report

#### **Accountability for Ethics Violations**

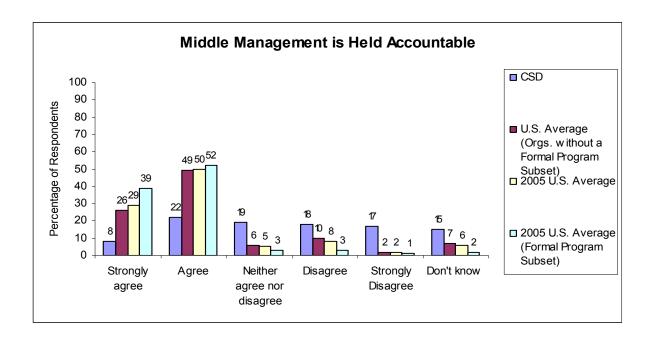
"<u>Top managers</u> are held accountable if they are caught violating the City of San Diego's ethical policies and procedures." (p. 50)





#### **Accountability for Ethics Violations**

"Middle managers are held accountable if they are caught violating the City of San Diego's ethical policies and procedures." (p. 50)





#### **Accountability for Ethics Violations**

"Non-management employees are held accountable if they are caught violating the City of San Diego's ethical policies and procedures." (p. 50)

